

Accepting the Security Certificate for libprox.gold.ac.uk

Owing to a change in the issuing authority, the security certificate for the College's Proxy Server, libprox.gold.ac.uk, is no longer automatically accepted by some web browsers. If you try to access online journals through the proxy server, you may be warned about the certificate being untrustworthy. In order to proceed with accessing the journals you must manually accept the certificate and install it in your web browser.

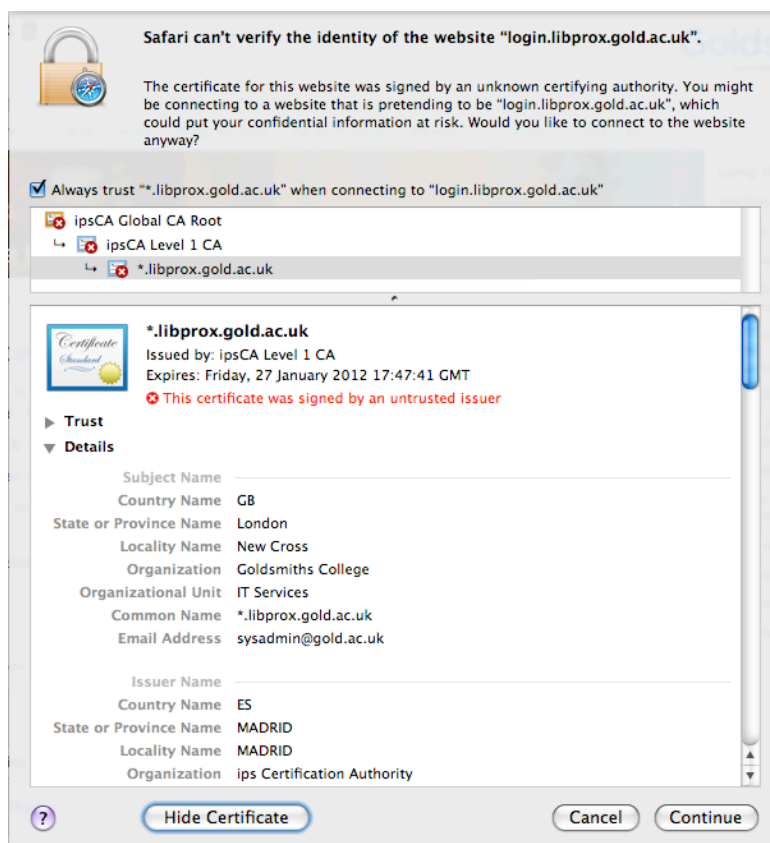
Below are the instructions for doing this using two common web browsers: Safari and Firefox. Microsoft Internet Explorer users should not need to do anything, however, if IE informs you that the certificate is not acceptable, please follow the instructions on Microsoft's website: <<http://support.microsoft.com/kb/931125/en-us/>>

Safari on Mac OSX

When you try to access the College's proxy server, Safari will put up the following alert:




- 1) Click on "Show Certificate"
- 2) Check that the certificate details match those in the image below.



- 3) If so, tick the checkbox “Always trust “.libprox.gold.ac.uk” when connecting to “login.libprox.gold.ac.uk” at the top of the window
- 4) You will be prompted for your local username and password - i.e. the username and password you use on your mac when, say, installing programs. If you are at home, this will not be your College username and password. You may be prompted more than once.
- 5) Once the certificate has been accepted and installed, then you should be taken to the proxy login as normal.

Firefox on Mac OSX or Windows

When you try access the College’s proxy server, Firefox will put up the following alert:



This Connection is Untrusted

You have asked Firefox to connect securely to **login.libprox.gold.ac.uk:9443**, but we can't confirm that your connection is secure.

Normally, when you try to connect securely, sites will present trusted identification to prove that you are going to the right place. However, this site's identity can't be verified.


What Should I Do?

If you usually connect to this site without problems, this error could mean that someone is trying to impersonate the site, and you shouldn't continue.

[Get me out of here!](#)

- ▶ **Technical Details**
- ▶ **I Understand the Risks**

- 1) Click on the arrow next to “I Understand the Risks”



This Connection is Untrusted

You have asked Firefox to connect securely to **login.libprox.gold.ac.uk:9443**, but we can't confirm that your connection is secure.

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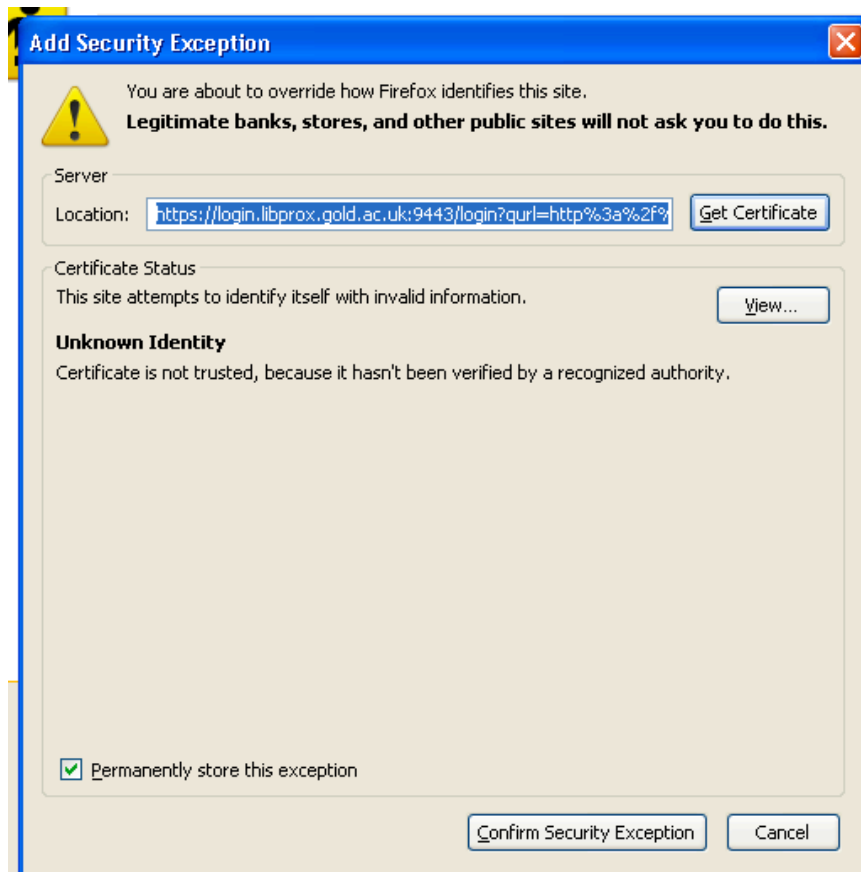
- ▶ **Technical Details**
- ▼ **I Understand the Risks**

If you understand what's going on, you can tell Firefox to start trusting this site's identification. **Even if you trust the site, this error could mean that someone is tampering with your connection.**

Don't add an exception unless you know there's a good reason why this site doesn't use trusted identification.

[Add Exception...](#)

2) Click on “Add Exception...”



- 3) Tick the checkbox “Permanently store this exception” (Please note: there is a bug in some versions of Firefox whereby the “Permanently store this exception” box is greyed out and cannot be ticked. If this is the case, proceed to step 4, however, you will have to follow these instructions after every Firefox restart as the certificate will not be permanently stored.)
- 4) Click on “Confirm Security Exception”
- 5) Once the certificate has been accepted and installed, you should be taken to the proxy login as normal.