STUDENT CHARTER

Students should work with each other to:

- Enrich each others’ experience of university life;
- Develop a strong ethic of teamwork and co-operation;
- Respect individual diversity and all members of the Goldsmiths’ community.

Staff should offer students:

- A transformational learning experience that is varied, challenging and inspiring;
- A clear course structure which encourages wide discussion;
- Appropriate forms of technology-enhanced learning;
- Regular contact with their tutors that addresses the needs of individual students;
- Signposting to support services that are of a high quality and meet the diverse needs of students;
- An understanding of the costs of the course to students, with nothing hidden;
- Support in encouraging and facilitating extra-curricular activities;
- Career advice for students throughout their period of study.

Students should expect to:

- Be open to new ideas and to be intellectually challenged;
- Participate in a wide range of learning formats;
- Prepare for and engage constructively in all classes;
- Attend all classes and meet deadlines for assessments;
- Engage with the Goldsmiths’ Graduate Attributes and to prepare themselves for life after study;
- Take part in extra-curricular activities and engage in the life of Goldsmiths;
- Consult with academic, appropriate support staff and the Students’ Union in order to deal, in a timely way, with personal or academic problems.

All members of the Goldsmiths community should:

- Treat each other fairly, equally and with respect;
- Look after the campus and its facilities;
- Communicate with civility and consideration at all times;
- Be willing to contribute to change and development which enhances the learning environment and the wider life of Goldsmiths.

‘Goldsmiths is committed to having a strong and open relationship with all its students, as we believe that this is the basis of a thriving intellectual community and a positive student experience. We value the partnership that exists between staff and students and which is reflected in this joint statement by Goldsmiths and Goldsmiths Students' Union’.

Approved May 2012 following consideration by 
Academic Board on 14 March 2012