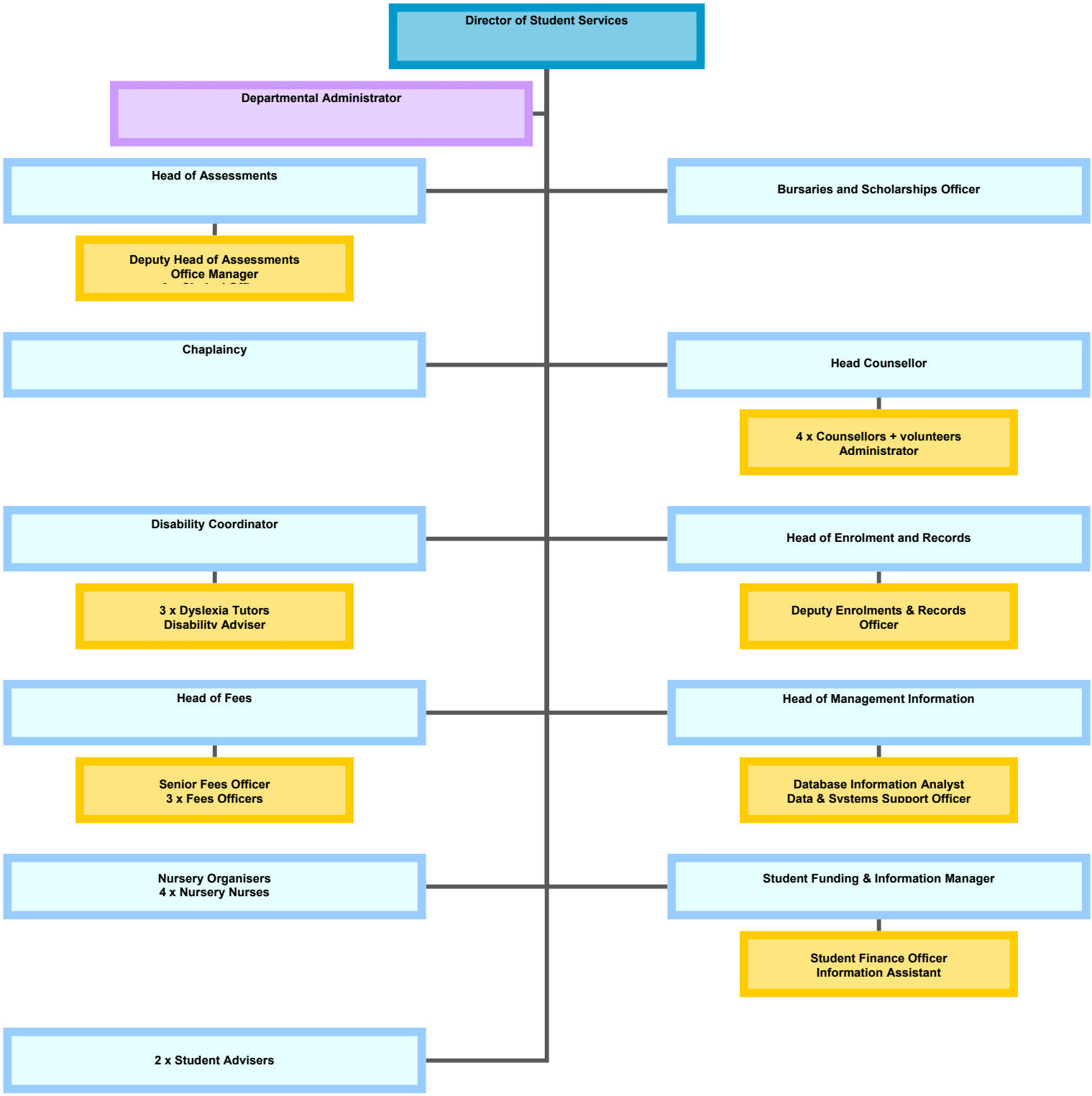STUDENT SERVICES ORGANISATIONAL CHART 2010/11