WELCOME TO
UNITE STUDENTS
WELCOME
HALLS CONTACT NUMBERS

Quantum Court Reception
8am-8pm, 7 days a week
020 7265 9714
quantumcourt@unitestudents.com

Quantum Court Out of Hours Security and Duty Phone Number
07860 957 038

Ewen Henderson Court Reception
8am-8pm, 7 days a week
020 8694 7531

Ewen Henderson Court Out of Hours Security and Duty Phone Number
07967 221 656

Unite Emergency Central Control Helpdesk
030 0303 1611

Loring Management Centre
(Appommodation Services/Loring Management Centre Security)
020 7919 7192
accommodation@gold.ac.uk

Student Centre
Room 117, Richard Hoggart Building
9am-5pm on Monday, Wednesday, Thursday and Friday, and 10am-5pm on
Tuesdays (during term time)
020 7919 7050
studentcentre@gold.ac.uk
gold.ac.uk/student

Campus Support Officers (CSOs)
020 7919 7284 (out of hours, evenings and weekends)
campus-support@gold.ac.uk

Report and Support
reportandsupport.gold.ac.uk

Amersham Vale Medical Practice
020 3049 3600

NHS
111 (non-emergency)
999 (emergency)
nhs.uk

Police
101 (non-emergency)
999 (emergency)

Fire/ambulance
999

Samaritans
116 123
samaritans.org

New Cross Samaritans
020 8692 5228

Nightline
nightline.org.uk

Download the Goldsmiths Student App
Our dedicated mobile app is available to download from when you arrive at Goldsmiths. It contains lots of useful information, access to your emails and timetable, and much more. Search for ‘Goldsmiths Students’ in the Apple App Store or Google Play Store.
explore.gold/app
gold.ac.uk/welcome
On behalf of Goldsmiths and the Accommodation Services team, a warm welcome to your new home!

We’re delighted to have you with us and our team, colleagues at Goldsmiths and our accommodation-provider partners have been working hard to get everything ready for your arrival.

We are passionate about supporting our residents and helping them make the most of their student experience. Everything we do is student-focused and we understand how important it is for our students to feel at home and part of their new community.

We appreciate that for those leaving home for the first time some things may be new or difficult, and we want you to feel welcome and comfortable in your new home, and support you through the next months while you look after yourself, make new friends, embrace your new life and make the most of your studies. For those returning to halls, we are really pleased to welcome you back and we would like to thank you for choosing our halls again. Whether you are a new or returning student, an undergraduate or postgraduate student, we are dedicated to helping you during your journey.

To ensure you are supported during your journey we have 24-hour security on campus, overnight Campus Support Officers (CSOs) and a student-led Residence Life programme. Do take a minute to save the Campus Support number in your phone and follow the Residence Life team on Instagram to ensure you do not miss out on their events and campaigns.

The 2021-22 academic year will continue to bring a number of challenges and uncertainties, and we appreciate some of you may be a little anxious about sharing and living with others, but also excited about the opportunities that this brings. To ensure the accommodation remains Covid-secure, we’re doing all we can to reduce the spread of the virus and over the course of the year we will adapt our provision to match the latest government guidance. You can find out more about what we’re doing in our online induction, on the Goldsmiths website and it’s important you regularly check your email for updates from us, or your accommodation provider, regarding changes to government guidance in your accommodation.
Where halls have shared communal areas we aim to maintain these areas open to the students for as long as is reasonably safe. We understand some of you may not be able to wear a mask, but to protect our more vulnerable fellow residents and to ease the anxieties of those living with you, we strongly encourage wearing a mask in all indoor shared areas outside your flat and we would really appreciate if you could all support us in making halls a safe place for all.

In this guide you will find information on how to register with a GP and over the course of the academic year we will be working alongside colleagues at the College to encourage residents to take regular Covid tests and get vaccinated as soon as they are eligible.

The team at your hall will help with anything you need on a day-to-day basis, but, if you have any questions, you are welcome to speak to a member of our Accommodation team by phoning or emailing us. We can also offer dedicated appointments on Teams.

Our CSOs are available on campus out of hours in the evenings and on the weekends. In the meantime, you’ll find lots of information about your halls online at: gold.ac.uk/students/accommodation.

For an extra piece of mind, it’s helpful for you to know that your accommodation is covered by the ANUK / National Code. This means you can be assured your accommodation is safe and well managed, and that, should any problems arise, there are mechanism to help get them resolved. You can find out more about the Code by visiting: nationalcode.org

We look forward to meeting you and hope you have an enjoyable time at Goldsmiths!

With best wishes,

Flora Cipullo
Deputy Head of Accommodation Services
Loring Management Centre is home to the Accommodation Services and Residence Life teams which includes the Campus Support Officers (CSOs) and the Resident Experience Coordinators (RECs).

**Accommodation Services**

The Accommodation Services team is here for you for any issue around life in student accommodation. You are welcome to contact us using the details below:

020 7919 7192  
accommodation@gold.ac.uk

**Campus Support team**

We have a dedicated team of Campus Support Officers who are here to support all students at Goldsmiths out-of-hours, 7 days a week.

If you could use support with your (or a friend’s) mental health, have a question about your studies, or just need to have a chat with someone then they are your first point of call.

You can contact them out-of-hours an all day on the weekends via phone or email using the contact details below:

gold.ac.uk/students/cso  
020 7919 7284  
campus-support@gold.ac.uk

**Resident Experience Coordinators (RECs)**

Resident Experience Coordinators are specific to halls. They help create a sense of community amongst residents and are here to connect you with Goldsmiths and the local area.

There are lots of ways to get involved, meet new people and enrich your time at university.

Follow @goldreslife and look out for our regular email updates.
Completing your room inventory
Residents will receive an email inventory following check in, anything not noted needs to be reported to reception. Doing so will help us to identify any faults and means you will not be held liable for damage that occurred before you moved in.

If there is a maintenance fault you should report this online. Details on how to do this are contained on page 12 of this guide.

Wi-Fi
To get online with Glide you just need to search for uS-Glide on your device and register to get full access to Wi-Fi.

Once you’ve logged in for the first time, you may be asked to log in again if you’re ever disconnected from the internet for a longer period of time. This helps keep your account secure and ensures that no one else is benefiting from the services that you have paid for without your knowledge.

You can choose to upgrade your Glide account at any time.

Need help? Contact Glide:
Call 0333 1230198
Email studentsupport@glide.co.uk
Tweet @GlideStudentHelp
Glide’s service desk is available 24 hours a day, 7 days a week.

On campus you can get free access to Wi-Fi via the Eduroam network.

Simply log in using your Goldsmiths username in this format:

USERNAME@campus.goldsmiths.ac.uk

Then enter your Goldsmiths password.

If you need assistance you can contact the IT Service Desk.

Opening hours:
Monday-Friday, 9am-10pm
Saturday-Sunday, 9am-5pm
020 7919 7555
servicedesk@gold.ac.uk
gold.ac.uk/it
Post
If you’d like something sent to you in the post, all you need to do is ensure your postal address is written in the following format:

Your name
Your room number
Ewen Henderson Court
40 Goodwood Road
London
SE14 6BL

Your name
Your room number
Quantum Court
10 King David Lane
London
E1 0DY

All ‘signed for’ post and packages will be delivered to, and collected from the reception desk at your halls.

You will be notified that you have received a package and that it is ready for collection.

Laundry
Unite Students has a paid-for laundry for students, managed by Circuit. To use its service, simply follow the instructions on the back of the Circuit laundry card purchased from the reception by visiting circuit.co.uk

At Quantum Court the Circuit service provided by the company is designated to be used only via the app.

The machines in the laundry room on Level 0 will display prices.

If you are in quarantine or self-isolation, you won’t be able to use the laundry. Please follow our self-isolation guidance for more information: gold.ac.uk/staff-students/info/coronavirus/self-isolating/guidance

Insurance
Basic contents insurance cover is provided by Endsleigh Insurance during your time at Quantum Court or Ewen Henderson Court. You can view a list of everything the policy covers and find out more by visiting endsleigh.co.uk/reviewcover

You can also extend your personal cover after you arrive to protect any other additional items you may have.

Communal Areas
So you can get to know your fellow flatmates, Quantum Court has a large communal space with a TV area and soft seating area, plus additional outside space so you can spend time socialising with your new friends. Due to Covid there may be restrictions in place so check your emails or with the reception team for any updates on how to safely use the space.
Fire safety is a priority in all university halls. While all Goldsmiths halls have fire alarms and equipment and procedures to deal with emergencies it is vital that student residents follow our guidelines to ensure the safety of everyone there.

Fire safety rules:
- Ensure you are familiar with fire safety instructions detailed on notices in your halls
- Keep fire doors closed at all times as they can help to contain a fire and prevent the spread of smoke
- Always evacuate your halls when the fire alarm sounds. The only exception is during the weekly system test in which the alarm will sound for no more than 30 seconds
- Never interfere with fire safety equipment such as smoke detectors and fire extinguishers - it is a criminal offence to do so
- Do not block corridors and stairwells with rubbish or personal possessions
- Smoking, including e-cigarettes and shisha pipes, is strictly prohibited in your halls, as are chip pans, deep fat fryers, candles and incense sticks.
- All halls are designated non-smoking buildings by English law

If you fail to comply with these fire safety rules set in your Accommodation Agreement, you may be issued a written warning by the relevant manager after an accommodation investigation has been carried out.

You can view all of the student accommodation regulations online at gold.ac.uk/accommodation/offer.

Fire alarm tests will be carried out regularly - posters in your building will tell you when they’re due to take place. During testing the fire alarm will sound for no more than 90 seconds. If the alarm sounds for more than 90 seconds at any time you must evacuate the building. Please ensure to check with the reception team where the designated evacuation points are located for each property.

In the event of an emergency dial 999 - the UK emergency number for police, ambulance and fire services
We want you to feel safe in our halls. Security officers are on duty overnight and during weekends, bank holidays and college closures. The hall team and overnight security guard can answer most urgent enquiries and provide you with an immediate and effective response.

You can report anti-social behaviour by phone using the emergency contact number on page 2. Reporting issues will help the on-site team to log and deal with them, and identify any recurring situations.

**To ensure your own and your fellow students’ safety we advise the following:**

- Do not allow strangers into the building
- Check your emails regularly for updates to the guest policy in relation to social distancing measures. If guests are allowed, they may only be admitted by the resident they are visiting and need to be signed in at reception
- Never lend your keys or access cards to another person
- If you lose or misplace your room keys notify your halls office immediately by calling (contact details on page 2)
- Do not prop doors open
- If something is broken or damaged please report it (see page 12 for more details.)
- If you see someone in the building who you think should not be there, or if someone is trying to force entry to a halls building, contact the helpdesk or emergency services immediately (note that staff and contractors wear ID at all times)

**In the event of an emergency please dial 999 - the UK emergency number for police, ambulance and fire services.**
Playing your part
It’s important that we work together to stop the spread of the virus. As a student at Goldsmiths living in student accommodation, you should:

- Wash your hands for at least 20 seconds regularly
- Wear a face covering in the communal areas of the accommodation, such as the reception, communal corridors and staircases and the lifts
- Clean and disinfect the kitchen area after every use
- Self-isolate if you feel unwell and order a home test kit from the NHS website: nhs.uk/conditions/coronavirus-covid-19/testing-and-tracing/get-a-test-to-check-if-you-have-coronavirus
- Let us know if you receive a positive test result
- Keep a 2m distance from those who you do not live with in your flat

Over the course of the academic year we will follow government advice and adapt our guidance to protect fellow students and staff. Please ensure you regularly check our dedicated page: gold.ac.uk/staff-students/info/coronavirus/accommodation and the general guidance for students at gold.ac.uk/staff-students/info/coronavirus/campus

It is important to remember that, as student in halls, you are still bound by the terms of your agreement. Additionally, if there is an outbreak in your accommodation, we may introduce additional measures to ensure the accommodation remains Covid-secure for students and staff.

Remember: putting the lives of others at risk by circumventing government guidance could result in termination of your Accommodation Agreement. Help us to keep accommodation as safe as possible.

We are working closely with the Lewisham Borough Council’s local health protection team, as well as with our local GP surgery in order to adapt to any local changes over the next few months. We’ll update you by email with all the important changes if, and when, they happen.

Don’t forget to tell us if you are ill (gold.ac.uk/staff-students/info/coronavirus/symptoms) and follow the advice what to do if you think you may have Covid-19 or have a recently received a positive test result.
If you need to quarantine or self-isolate

If you develop symptoms of Covid-19 during your stay, please use the NHS 111 online coronavirus page for advice. It is important you also inform the team at your hall and Campus Support campus-support@gold.ac.uk so they can provide additional advice for you and your flatmates.

Depending on the government guidance at the time, you may need to self-isolate in your bedroom or studio. During this time, you should avoid using the shared kitchen whilst others are present and thoroughly wipe down all touch points in the kitchen.

Students can self-isolate in flats with others who are not self-isolating as long as they avoid contact with each other during the isolation period. We recommend you wear a mask and set up a rota or Whatsapp group to help you coordinate the use of shared areas.

You can easily do an online shop and have your food items delivered to the reception area of your hall, which can then be brought outside your flat door.
University halls might be your first experience of living away from home. Your wellbeing and quality of life in halls are very important parts of the overall Goldsmiths experience. We have put extra measures in place to make your safety and health a priority this year.

**Here are a few tips:**

- Please look out for updates around our guest policy and large gatherings as we will adhere to the latest government guidance.
- Think about whether or not your noise levels might be affecting your flatmates. Not sure? Just ask - they’ll appreciate you showing consideration. Be mindful of your hall’s quiet hours.
- Make an effort to leave communal spaces, especially kitchens, clean and tidy.
- Don’t smoke anywhere within the halls buildings or close to windows.
- Consider how you interact with your flatmates. You might not realise it, but others might find certain behaviours disrespectful, threatening or aggressive, even if unintended.
- If someone has done something to bother or upset you, it’s often the case that they might not even realise it. That’s why it’s best to have a friendly discussion with them about the issue first and try to have that conversation face to face, if you can as messaging can easily lead to misunderstandings. If the problem remains unresolved, you can always speak to a member of the Campus Support or Accommodation Services team *(page 2)*.
- Keep your room key and ID on you and lock your bedroom door.
- Report issues to the team on site as soon as you notice them.
- If you have an en suite, get some fresh air in your room, especially after using the shower.
- If you are sharing with others, keep the kitchen clean by clearing up after yourself.
Cleaning of your room, bathroom and kitchen and taking out the rubbish/recycling is your own responsibility. Each shared kitchen will have access to basic equipment to do this, however you will need to buy all relevant cleaning products.

Every two weeks the housekeeping team will carry out a kitchen inspection to ensure the flat shared areas are kept clean, tidy and clutter-free.

You are responsible for doing your own washing up and keeping kitchens tidy. Floors need to be clear of personal possessions if they are to be vacuumed or mopped. We expect all residents to cooperate with housekeeping staff and not to behave in a way that prevents them doing their job properly.

**Rubbish and recycling bins**

Rubbish and recycling are provided in the kitchens of your flat and there are communal waste bins outside for you to deposit bagged rubbish when your kitchen bins are full. If rubbish has to be removed from the kitchen area of your flat by the housekeeping team, you and your flatmates will be expected to rectify this.

**Greening Goldsmiths**

The climate crisis is one of the biggest threats our society faces. Goldsmiths has a responsibility to reduce its own impact on the environment and is taking action to address this. Find out more:

gold.ac.uk/about/about-goldsmiths/gnd/
MAINTENANCE

Reporting a maintenance issue or fault
If something is broken or damaged please report it by completing a maintenance report on the Unite Students maintenance system. If the issue is urgent please either report it to reception or call the designated phone numbers for each hall.

If you notice a fault in a communal area of your halls please do not assume it will have been reported by someone else - please report it. It’s better to receive the same report multiple times than not at all.

Maintenance access
If the team are attending to a fault you or someone in your flat or halls has reported it may not always be possible to arrange a time in advance with you to visit your room.
<table>
<thead>
<tr>
<th>PRIORITY</th>
<th>DEFINITION</th>
<th>RESPONSE</th>
<th>RESOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Priority One</strong></td>
<td><em>Emergency Repairs</em></td>
<td>Acknowledgement within 2 hours and attendance within 6 hours. The site will be made safe within 6 hours depending on the issue. Subsequent repairs will be undertaken as soon as possible.</td>
<td>We aim to deal with these within 4 to 24 hours of becoming aware of the problem.</td>
</tr>
<tr>
<td></td>
<td>These would be any repairs required to avoid a danger to health, a risk to the safety of residents or serious damage to buildings or residents’ belongings.</td>
<td></td>
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</tr>
<tr>
<td></td>
<td><em>Please ensure these are reported in person or over the phone and provide as much information as possible.</em></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Priority Two</strong></td>
<td><em>Urgent Repairs</em></td>
<td>Acknowledgement within 1 working day.</td>
<td>We aim to complete this within 1 to 5 working days of report.</td>
</tr>
<tr>
<td></td>
<td>These would be any repairs which materially affect the comfort or convenience of the residents.</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Priority Three</strong></td>
<td><em>Non-Urgent Repairs</em></td>
<td>Acknowledgement within 2 working days.</td>
<td>We aim to complete this within 10 to 28 working days of a report.</td>
</tr>
<tr>
<td></td>
<td>These would be any repairs not falling within the above categories.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*If your flat is in isolation, this may have an impact on how the team may be able to deal with non-emergency repairs.*
Accommodation Services is committed to providing an efficient, effective and courteous service to all our students and customers. We endeavour to provide this at all times but recognise that occasionally things may go wrong.

We have procedures in place to provide those who are not satisfied with the quality of our service with an easy and effective means of rectifying any problems you may have.

The complaints procedure is not intended to deal with maintenance requests. If you wish to report a problem in your room, studio or flat, please ensure this is logged via the Unite Students maintenance system or the team on site. This will ensure your problem can be dealt with quickly as possible. If we have already completed a repair and you are still dissatisfied with the way this has been dealt with, we would welcome your feedback as this will help us improve our service.

If you are concerned about the behaviour of another resident and you would like the issue to be looked into immediately (such as excessive noise or smoking) please contact a member of staff in the first instance, by phone or in person at the reception desk.

The sooner you report anti-social behaviour; the sooner it can be dealt with. If it is an ongoing issue and you would like Accommodation Services to provide further support you can also email us at accommodation@gold.ac.uk and we will get back to you in three working days.

If after raising concerns with the hall staff you want to make a formal complaint you can find information about the process at:

explore.gold/complaints-procedure
Registering with a local doctor
We recommend that you register with a local doctor in the New Cross area or close to your halls.

Aim to do this as soon as you can to avoid any delays in being able to receive medical treatment should you need it.

Recommended doctors surgery
Goldsmiths has partnered with the Amersham Vale Medical Practice to provide medical services to students close to campus.


020 3049 3600
amershamvale.co.uk

Sexual health clinic
The Waldron Health Centre also provides a sexual health service, including the provision of contraception. You can phone them for advice or to make an appointment.

020 3049 3500
shl.uk/clinic/the-waldron-centre
The Student Centre
The Student Centre at Goldsmiths supports students by providing confidential and practical advice across a range of areas, including:

- General enquiries
- Registration and fees
- Disabled Student Allowance applications
- Letter requests (Schengen, bank, council tax, proof of enrolment)
- Student financial support queries
- Signposting to other services

The Student Centre is open 9am-5pm on Monday, Wednesday, Thursday and Friday, and 10am-5pm on Tuesdays throughout the year (excluding university holidays). You can reach them by phone or email with the details below, or use the live chat during opening hours.

RHB (Richard Hoggart Building) 117
020 7919 7050
gold.ac.uk/students
studentcentre@gold.ac.uk
Wellbeing and Counselling Services
The Wellbeing and Counselling teams at Goldsmiths are here for you if you need to talk to someone about how you’re adapting to life at university or anything you might be struggling with.

Wellbeing staff can offer confidential and practical advice on a variety of issues such as goal setting and planning, mental health and extenuating circumstances. They can also refer you to other sources of help, if needed.

Short-term counselling services are available at Goldsmiths and can help if you’re experiencing anxiety, depression or emotional difficulties.

The first step is to fill out a form at the link below. A Wellbeing advisor will contact you to arrange an initial confidential discussion. This can be facilitated by various remote platforms including Microsoft Teams, telephone and email.

gold.ac.uk/wellbeing

Disability Service
If you have a disability and require additional support or adjustments, including with exams, you can contact the university’s Disability service. The team can discuss available options and support with you. At Goldsmiths we have an inclusive approach to disability and it’s our job to make arrangements to help you. Find out more and register with the service by completing the online registration form:

gold.ac.uk/disability
Multi-faith chaplaincy
Goldsmiths is proud of its multicultural community and recognises the importance that faith and spirituality play in the lives of many people.

Through our multi-faith chaplaincy service we offer pastoral care - a confidential listening and spiritual support service to anyone in the university community, irrespective of whether or not you consider yourself to be religious.

The multi-faith chaplaincy represents a range of different faiths with an Anglian Priest and our Muslim Chaplain working on different days of the week.

A multi-faith prayer room is available in RHB (Richard Hoggart Building) 206, and a multi-faith chaplaincy centre and yurt are located in Laurie Grove Gardens, offering a space to relax, meditate or pray. Please visit the link below for an up-to-date timetable of events.

gold.ac.uk/chaplaincy
chaplaincy@gold.ac.uk

Campus Support Officers
If you need out-of-hours support, our team of friendly Campus Support Officers are on hand to help with anything and everything on evenings and weekends. Please visit explore.gold/cso for the most up-to-date information on their timetable.

020 7919 7284
explore.gold/cso
campus-support@gold.ac.uk

Report and Support
We believe that sexual violence, sexual harassment, domestic violence, stalking and sexual misconduct are never okay. You can report something either anonymously or with contact details so you will get a response. Reports can be about an individual, a group of people or cultures.

To make a report, visit:
reportandsupport.gold.ac.uk
Goldsmiths is well-connected to the public transport network and is located close to both New Cross and New Cross Gate railway stations. The city is split into nine fare zones (1-9) - most of central London is in zone 1, and both Goldsmiths is in zone 2.

To help plan your way around London you can use the official TfL journey planner on tfl.gov.uk or the CityMapper app on your mobile or online at citymapper.com. Google Maps can help you plan from outside of London.

**Oyster cards**
Using an Oyster card makes it really easy to travel around London. It’s a smartcard that can hold pay-as-you-go/pre-pay credit and season tickets, as well as any student railcard you choose to purchase.

Make sure you register your Oyster card using the website printed on the reverse of your card. It will mean you can easily replace any lost cards and season tickets at a minimal cost.

[Oyster card website](tfl.gov.uk/oyster)

**Contactless payment cards**
If your bank account issues you with a contactless credit or debit card it can also be used to pay for travel in London if you register it with TfL. This is often the cheapest payment method if you don’t want to purchase a season ticket.

[Contactless payment website](contactless.tfl.gov.uk)

Buses in London do not accept cash for travel - use either an Oyster or a contactless payment card.

**Travel discounts**
As a full-time student you can apply for discounted travel with a student Oyster card or a 16-25 railcard. See the options and choose what’s best for you:
[Travel discounts website](explore.gold/TravelDiscounts)
The Students’ Union is led by four Full-Time Officers, also known as Sabbatical Officers or Sabbs for short. They’re elected students that steer the direction of the Union, shaping and influencing the Union’s activities, campaigns and the services we provide for students.

Make sure you pop into the Goldsmiths Students’ Union building and make the most of their spaces to study and catch up with friends. They have a Bar, Cafe, Shop and Venue - and every penny of profit is invested back into the Union’s services and activities. The also host a packed events programme throughout the year so check your email inbox each week for the SU e-newsletter and keep an eye on their website: goldsmithssu.org/whatson
UNION STAFF

Sara Bafo
President
sara@goldsmithssu.org

Niquella Simpson-West
Campaigns and Activities Officer
niquella@goldsmithssu.org

Fowsia Kadiye
Education Officer
fowsia@goldsmithssu.org

Hafsa Haji
Welfare and Liberation Officer
hafsa@goldsmithssu.org
Goldsmiths is an independent constituent college of the federal University of London (UoL) - a collection of some of the best colleges and research institutes in the UK with a student community of more than 170,000.

So while Goldsmiths and New Cross will quickly become the centre of your world, you are welcome and encouraged to take full advantage of your status as a University of London student and explore the rest of the capital whenever you choose.

london.ac.uk

University of London students benefit from free membership to Senate House Library and to Student Central, as well as access to a wide variety of UoL sports teams and societies.

University of London Housing Services

University of London Housing Services offers help and support if you’re looking for, or living, in private accommodation. This includes contract checking, legal advice and housing events.

housing.lon.ac.uk

Senate House Library

Senate House
University of London
Malet Street
London
WC1E 7HU

020 7862 8500
senatehouselibrary.ac.uk
Student Central
Your free Student Central membership grants you access to its bars, cafes, student facilities and club nights, as well as discounted fees for its gym and swimming pool in the heart of central London. Find out more about its sports teams and societies online or by visiting in person.

Student Central
Malet Street
London
WC1E 7HY

020 7664 2000
studentcentral.london

The Society of College, National and University Libraries (SCONUL)
SCONUL access is a national scheme which allows you to borrow or use books and journals at other libraries. This means that if you’re back home or visiting friends at other universities, you may be able to access their libraries and facilities.

sconul.ac.uk