BSc (Hons) Psychology
Programme Specification

Awarding Institution:
University of London (Interim Exit Awards made by Goldsmiths’ College)
Teaching Institution: Goldsmiths, University of London
Name of Final Award and Programme Title:
BSc (Hons) Psychology
BSc (Hons) Psychology with Cognitive Neuroscience
BSc (Hons) Psychology with Clinical Psychology
BSc (Hons) Psychology with Forensic Psychology
BSc (Hons) Psychology with Professional Placement
Name of Interim Exit Award(s): Not applicable
Duration of Programme: 3 years full-time
UCAS Code(s):
C800 (Psychology); C991 (PCN); C990 (PCP); 8C00 (PFP); C804 (PPP).
HECoS Code(s):
(100497) Psychology (75%)
(101381) Cognitive Neuroscience (25%)
(100494) Clinical Psychology (25%)
(100387) Forensic Psychology (25%)
QAA Benchmark Group: Psychology
FHEQ Level of Award: Level 6
Programme accredited by: British Psychological Society
Date Programme Specification last updated/approved: December 2021
Home Department: Psychology
Department(s) which will also be involved in teaching part of the programme:
Institute of Management Studies

Programme overview

Goldsmiths’ BSc Honours in Psychology is a three-year full time degree programme (four-year, in the case of BSc Honours in Psychology with Professional Placement) that offers a scientific approach to the study of human behaviour. It develops your understanding of the processes influencing how people think, feel, behave, and interact. It aims to equip you with
knowledge and critical appreciation of psychological theory, research, and practice. It imparts analytical skills and methods that enable you to pursue successful careers both within psychologically informed professions and outside them in other related fields of work. Our undergraduate programme is accredited by the British Psychological Society as conferring eligibility for Graduate Membership of the Society and also the Graduate Basis for Chartered Membership, which is the first step towards becoming a Chartered Psychologist.

The Psychology degree includes four parallel streams of study in addition to the core programme: Psychology with Cognitive Neuroscience (PCN), Psychology with Clinical Psychology (PCP), Psychology with Forensic Psychology (PFP) and Psychology with Professional Placement (PPP). Each stream offers the same core understanding of Psychology as outlined above, but with a particular focus upon their specialism, or on taking a year working on a work placement relevant to a career in Psychology. Thus, PCN offers a particular focus on neuroscientific explanations of mind and behaviour, PCP places a greater emphasis on clinical applications of psychology, including the study of psychopathology, developmental psychology and cultural issues relevant to clinical practice, PFP places a particular emphasis on the forensic applications of psychology, introducing students to psychological theories, methods, and processes within the context of the legal, criminal, and civil justice systems, and finally, PPP offers students the opportunity to spend a year working in a placement that is relevant to their chosen future career area of Psychology.

Programme entry requirements

The typical GCE A-Level offer is BBB or equivalent. You should also normally have at least Grade B in GCSE/O-level (or equivalent e.g. standard grade 2 Scottish Certificate of Education or Higher grade B in Certificate of Sixth Year studies or BTEC: Any First, National or Higher National Certificate or Diploma) in Mathematics or Statistics, and in English. Applicants whose first language is not English must have received a score of 6.0 or more in the IELTS examination for written English (or an equivalent qualification; further details below).

Qualifications considered equivalent to GCE A-Level BBB:

- BTEC National Diploma DDM
- 60 credits overall with 30 distinctions and distinctions/merits in related subject.
- Scottish qualifications BBBBC (higher) BBC (advanced higher)
- European Baccalaureate 75%
- International Baccalaureate 33 Points, HL655
Other requirements for non A-level candidates: You should normally have at least Grade B in GCSE/O-level (or equivalent) Mathematics or Statistics, and English.

English language requirements (Minimum required score/level and Higher equivalence score)

IELTS 6.0 (with a minimum of 6.0 in the written element and no individual element lower than 5.5)

6.5 (with a minimum of 6.5 in the written element and no individual element lower than 6.0) or

TOEFL 92 in the internet based test (with minimum scores of listening 21, reading 22, speaking 23 and writing 23) 100 in the internet based test (with minimum scores of listening 23, reading 24, speaking 25 and writing 25)

Pearson Test of English (Academic)
A score of 58 overall with at least 58 in the written element and no individual element lower than 51 An overall score of 65 with at least 65 in the written element and no individual element lower than 58

IGCSE English as a Second Language Grade C
Grade B

Cambridge Certificate of Proficiency of English Level 5 Grade C
Grade C

Cambridge Certificate in Advanced English Level 4 Grade B
Grade B

Aims of the programme

The programme aims to:

1. provide a learning environment in which you can attain high standards of rigorous thought regarding psychology combined with the ability to analyse empirical data;
2. encourage you to develop your ability to present a reasoned argument, along with high levels of literacy, numeracy and information processing skills;
3. provide the basis for pursuing postgraduate study and/or a career in a psychologically informed discipline such as clinical, educational, forensic, or occupational psychology;
4. equip graduates with a variety of transferable skills relevant to a wide range of careers outside psychology such as in commerce, industry, government, the health service, science and education;
5. introduce students to psychological theories, methods and processes within the context of the legal, criminal and civil justice systems (supplementary for Forensic Psychology pathway).

What you will be expected to achieve

On successful completion of the degree programme you will have demonstrated the following learning outcomes:

Knowledge and understanding

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<tr>
<th>Code</th>
<th>Learning outcome</th>
<th>Taught by the following module(s)</th>
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</table>
| A1   | appraise key aspects of psychological enquiry, providing coherent exposition of theory, research and practice | Level 4 modules, PS510: 05A, 06A, 07B, 08C, 09B, 10A  
Level 5 modules, PS520: 01B, 02C, 03B, 04C, 05C, 06C, 07B  
All Level 6 modules  |
| A2   | devise and sustain arguments, and/or solve problems, using ideas and techniques, some of which are at the forefront of modern psychological enquiry | All degree modules                                                                                                                                                     |
| A3   | engage in detailed discussion of the neural underpinnings of behaviour and assess the relative strengths and weaknesses of the various neuroscience methods (SUPPLEMENTARY FOR PCN PATHWAY) | Level 4 modules, PS510: 06A, 08C, 10A  
Level 5 modules, PS520: 01B, 05C, 07B  
Level 6 modules, PS530: 12A, 24B, 31B, 32B, 41A  |
| A4   | apply knowledge of psychological theory, research and practice to the evaluation of issues and evidence relevant to the causes, assessments and treatments of mental health difficulties (SUPPLEMENTARY FOR PCP PATHWAY) | Level 4 modules, PS510: 05A, 06A, 07B, 08C, 09B, 10A  
All level 5 modules  
Level 6 modules, PS530: 08B, 12A, 24B, 31B, 34B  |
| A5   | critically evaluate the conceptual, ethical and practical implications of empirical research in management and consumer psychology | Level 4 modules, PS510: 05A, 09B, 10A  
Level 5 modules, PS520: 02C, 03B, 07B  |
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<th>Learning outcome</th>
<th>Taught by the following module(s)</th>
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<tbody>
<tr>
<td>A6</td>
<td>demonstrate a thorough understanding of the key issues and debates that relate to psychology, including psychological theories, methods and processes within the context of the legal, criminal and civil justice systems (SUPPLEMENTARY FOR PFP PATHWAY)</td>
<td>Level 4, PS510: 06A, 08C, 10A Level 5, PS520: 01A, 05C, 07B Level 6, PS530: 12A, 24B, 31B, 32B</td>
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**Cognitive and thinking skills**

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<th>Code</th>
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<th>Taught by the following module(s)</th>
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<tbody>
<tr>
<td>B1</td>
<td>critically evaluate arguments, assumptions, abstract concepts and empirical data to make judgements, and suggest possible solutions to psychologically relevant questions of current concern</td>
<td>All degree modules</td>
</tr>
<tr>
<td>B2</td>
<td>frame timely, original and relevant research questions and devise and conduct appropriate empirical procedures for addressing that question</td>
<td>Level 4 modules, PS510: 08C Level 5 modules, PS520: 05C, 07B Level 6 modules, PS530: 12A</td>
</tr>
<tr>
<td>B3</td>
<td>interpret your own or other researchers’ research data and relate its relationship and relevance to existing empirical findings, methods, models and theory</td>
<td>All degree modules</td>
</tr>
<tr>
<td>B4</td>
<td>identify suitable neuroscience methods and analysis techniques for addressing a given empirical question (SUPPLEMENTARY FOR PCN PATHWAY)</td>
<td>Level 4 modules, PS510: 06A, 08C, 10A Level 5 modules, PS520: 01B, 05C, 07B Level 6 modules, PS530: 12A, 24B, 31B, 32B, 41A</td>
</tr>
<tr>
<td>B5</td>
<td>evaluate and analyse mental health difficulties within the context of biological, social and cultural influences (SUPPLEMENTARY FOR PCP PATHWAY)</td>
<td>Level 4 modules, PS510: 05A, 06A, 07B, 08C, 09B, 10A All level 5 modules Level 6 modules, PS530: 08B, 12A, 24B, 31B, 34B</td>
</tr>
<tr>
<td>B6</td>
<td>identify and apply the appropriate methodological and analytical techniques</td>
<td>Level 4 modules, PS510: 05A, 09B, 10A</td>
</tr>
</tbody>
</table>
### Code | Learning outcome | Taught by the following module(s)
--- | --- | ---
B7 | for testing theory and practice in organisational behaviour and leadership | Level 5 modules, PS520: 02C, 03B, 07B  Level 6 modules, PS530: 012A, IM530: 04A, 08A, 09A
| | for testing theory and practice in organisational behaviour and leadership | Level 4 modules, PS510: 06A, 08C, 10A  Level 5 modules, PS520: 01A, 05C, 07B  Level 6 modules, PS530: 12A, 24B, 31B, 32B

**Subject specific skills and professional behaviours and attitudes**

### Code | Learning outcome | Taught by the following module(s)
--- | --- | ---
C1 | independently identify and locate primary psychological literature (e.g., refereed research and review articles) relevant to a stipulated issue or research question | All degree modules
| | manage complex and often large datasets (along with the associated relevant paperwork such as ethical permission and consent forms) from the moment of collection, input, analysis and archiving | Level 4 modules, PS510: 08C  Level 5 modules, PS520: 05C, 07B  Level 6 modules, PS530: 12A
| | engage in psychologically informed debate and discussion with a small group of peers on complex ideas and empirical findings | All degree modules
| | display neuroscience practical research skills and skills in interpreting and analysing neuroscientific data (SUPPLEMENTARY FOR PCN PATHWAY) | Level 4 modules, PS510: 08C  Level 5 modules, PS520: 05C, 07B  Level 6 modules, PS530: 12A
| | apply psychological theory to a range of mental health difficulties, and begin to formulate possible pathways of assessment and intervention (SUPPLEMENTARY FOR PCP PATHWAY) | Level 4 modules, PS510: 05A, 06A, 07B, 08C, 09B, 10A  All level 5 modules  Level 6 modules, PS530: 08B, 12A, 24B, 31B, 34B
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<th>Learning outcome</th>
<th>Taught by the following module(s)</th>
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</thead>
<tbody>
<tr>
<td>C6</td>
<td>apply appropriate methods, tools, and techniques for problem-solving and decision-making in organisational environments</td>
<td>Level 4 modules, PS510: 08C, 09B Level 5 modules, PS520: 07B Level 6 modules, PS530: 012A, IM530: 04A, 09A</td>
</tr>
<tr>
<td>C7</td>
<td>have experience of working in a psychologically relevant setting providing administrative or practical support to the host organisation (including, where possible and appropriate, having the opportunity to observe or support psychologically relevant work (e.g., assessments, therapy sessions and multidisciplinary team meetings).</td>
<td>Level 5 module: Professional Placement in Psychology</td>
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**Transferable skills**

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<tr>
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<th>Learning outcome</th>
<th>Taught by the following module(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>D1</td>
<td>cooperate with peers in order to conduct a piece of research, make an oral presentation or prepare a research poster</td>
<td>Level 4 modules, PS510: 05B, 06B, 07C, 08C, 15B Level 5 modules, PS520: 01B, 02C, 03B, 04C, 06C, 07C</td>
</tr>
<tr>
<td>D2</td>
<td>prioritise your work and manage time effectively in order to meet a number of different and often tightly spaced assignment deadlines</td>
<td>All degree modules</td>
</tr>
<tr>
<td>D3</td>
<td>communicate, present and conduct yourself in a professional manner</td>
<td>Throughout the degree</td>
</tr>
<tr>
<td>D4</td>
<td>develop self-evaluation skills during the placement experience, with reference to values, personal traits, the application of transferable skills.</td>
<td>Throughout PPP degree</td>
</tr>
<tr>
<td>D5</td>
<td>develop a strategy for further skills development and career preparation</td>
<td>Throughout PPP degree</td>
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**How you will learn**

You will engage in a complementary range of learning activities throughout the degree in order to achieve a synthesis of academic knowledge and applied skills and competencies. The various teaching and learning methods employed include formal lectures, small group tutorial meetings, mentor meetings, laboratory sessions, formative and summative
coursework assignments, oral presentations, research projects and reports. The department places a high priority on research and this contributes to the depth and currency of the contents of the teaching curriculum.

Broadly speaking, degree modules fall into two types: theory/content and practical. Theory/content modules consist of formal lectures and small group tutorials (containing approximately 10 students each). Practical modules involve students learning to devise research questions, learn hands-on lab skills and test hypotheses. In level 4 practical modules, students meet in groups of up to 40 and participate in constrained (previously designed) experiments provided by a laboratory tutor. At level 5, small groups of four to five students work together to devise and conduct a research project. At level 6, students work closely and regularly with a member of staff to conduct a major original research dissertation.

Note that PCN, PCP and PFP students will attend tutorials, mentor group meetings, and, in some cases, laboratory sessions that are comprised of students only from their own particular stream. This is to allow for students to be paired with lecturers and tutors who have relevant specialisms, and who will tailor discussions and learning to stream-relevant learning outcomes. Having this system in place enables the Department to offer a tailored programme at Levels 4 and 5 without changing the core curriculum, which in turn retains the BPS accreditation.

How you will be assessed

Assessment is the way in which programme content is synchronised with the expected learning outcomes. The learning outcomes are assessed by a variety of means:

- Most ‘theory/content’ modules have (unseen) written examination papers or multiple choice examinations in the case of some first year modules. Multiple choice questions are a particularly effective means of assessment at level 4. With a multiple choice examination, students gain a broad foundational knowledge and understanding, which can then be extended and deepened at levels 5 and 6.

- There are formative or summative essays or other written coursework for all taught modules.

- All theory/content modules in levels 4 and 5 assess students with formative oral presentations within their tutorial groups. Final year students give a formative oral presentation about their research dissertation to a small group of peers.
• There are a number of coursework essays and assignments, these are sometimes
tailored to teach students skills which may be particularly relevant to the career
streams especially associated with those modules (see 'How is the programme
structured').

Different marking criteria are used to assess on the one hand essays/literature reviews and
on the other hand laboratory/research reports.

Marking criteria: Essays/literature reviews

Five attributes of students' essays and reviews are considered by tutors when assigning
marks and providing formal structured feedback to students:

1. Answer. (Does the work answer the question or address the issue?)
2. Structure. (Is the general structure of the work coherent?)
3. Flow. (Does each statement and paragraph follow sensibly from its predecessor?)
4. Argument. (Is there a convincing quality of argument in the work?)
5. Evidence. (Are claims supported by relevant evidence from the literature?)

Marking criteria: Laboratory/research projects and reports Laboratory/Research projects
and reports are assessed according to:

1. how well the work is related to relevant existing psychological literature
2. how well the study aims are justified and the clarity and appropriateness of the
   hypotheses
3. the degree of originality in the stated aims and methods used
4. how appropriate the methods are for addressing the stated aims and hypotheses
5. how appropriately the data are analysed and the results presented
6. the appropriateness of the discussion in terms of the degree to which it: a) follows
   from the presented results, b) embeds the findings within the wider relevant
   psychological literature c) reflects upon its relative strengths and weaknesses and d)
   suggests avenues of future research
7. the degree to which the final write up adheres to the format stipulated by the
   American Psychological Association (APA)

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<tr>
<th>Mark</th>
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<th>Specific Marking Criteria</th>
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<tbody>
<tr>
<td>80-100%</td>
<td>1st: First (Exceptional)</td>
<td>Marking criteria for essays/literature reviews: 80-100% is awarded to work that meets all the criteria of 70-79% with the additional quality that it is exceptionally well-written, develops an argument that is highly original in the</td>
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<td>Specific Marking Criteria</td>
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<td>sense that it is influenced by the student’s own thinking, and draws on an exceptionally wide range of highly relevant material.</td>
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<tr>
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<td></td>
<td>Marking criteria for laboratory/research reports: 80-100% is awarded to work that satisfies all the criteria for 70-79% with the additional quality that the hypotheses are exceptionally well formulated and stated, the analysis is presented in a highly professional manner and the discussion of the results demonstrates exceptional insight and clarity.</td>
</tr>
<tr>
<td>70-79%</td>
<td>1st: First (Excellent)</td>
<td>Marking criteria for essays/literature reviews: Addresses the topic in a very clear and explicit manner Has a very clear and logical structure that is announced and closely adhered to throughout The sentences and paragraphs flow elegantly from one to the other Has an excellent and/or original line of argument that can be followed very easily Gives wide-ranging and appropriate evidential support for claims that are made</td>
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<tr>
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<td>Marking criteria for laboratory/research reports: Presents relevant evidence from the psychological literature and explains its relevance in an extremely clear manner Presents appropriate aims and hypotheses that are very clearly stated Is highly original Uses appropriate and highly effective empirical procedures Has analysed and presented the data in a very clear and appropriate manner The discussion ties the results back to the existing psychological literature in a compelling manner, contains a very thoughtful analysis of the study’s strengths and weaknesses and makes a number of highly appropriate suggestions for avenues of future research Adheres closely to APA format</td>
</tr>
<tr>
<td>60-69%</td>
<td>2.1: Upper Second (Very good)</td>
<td>Marking criteria for essays/literature reviews: Addresses the topic or answers question in a clear manner</td>
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| 50-59%   | 2.2: Lower Second   | Marking criteria for laboratory/research reports:  
Presents relevant evidence from the psychological literature, but could explain its relevance in a more clear manner  
Has a clear and logical structure which is adhered to for the most part  
Has relationships between statements that are generally easy to follow  
Has a very good quality line of argument  
Claims are support by reference to relevant psychological literature  
Marking criteria for essays/literature reviews:  
Presents relevant material but does not systematically or explicitly spell out its relevance to the question or topic  
Has a logical structure, but one that is relatively loose and/or unannounced  
Has good flow for the most part, but in places the relationship between statements or paragraphs is hard to follow  
Has a fair to good line of argument, but one where the information tends to drive the argument, rather than other way round  
Contains relevant supporting evidence, but there are a number of places where it is not employed in a systematic manner so as to sufficiently support the claims being made  
Adheres closely to APA format, but with very few errors  |
<p>|          | (Good)              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
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| 40-49%   | 3rd: Third (Pass) | Presents appropriate aims and hypotheses, but these could have been more clearly stated  
Shows some signs of originality  
Uses broadly appropriate empirical procedures  
Has analysed the data in a generally appropriate manner, although the results could be explained and presented more clearly  
The discussion for the most part logically follows from the results, links back to existing psychological literature, contains some reflection upon the study’s strengths and weaknesses and makes some attempt to suggest appropriate avenues for future research  
Generally follows APA format, but with a few errors  
Marking criteria for essays/literature reviews:  
Addresses the topic or question set, but with a tendency to either reproduce a large proportion of material that is only tangentially relevant or inaccurately reproduces relevant material  
Has a somewhat discernible structure, but one that is loose and difficult to follow  
Contains a number of sentences and paragraphs that do not logically flow one from the other  
Has a discernible albeit weak line of argument  
Contains relevant evidence, but the evidence is not employed in such a way as to sufficiently support the claims being made  
Marking criteria for laboratory/research reports:  
Presents a good deal of relevant evidence from the psychological literature, but fails to explain its relevance  
Presents somewhat appropriate aims and hypotheses, but these are not clearly stated  
Shows only very limited signs of originality  
Uses somewhat adequate empirical procedures, but these are flawed in some way  
Has analysed the data in a generally appropriate manner, but the analysis is faulty in places or reported in an unclear way  
The discussion shows some signs of logically following from the results, linking back to existing psychological literature, |
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| 25-39%   | Fail       | Marking criteria for essays/literature reviews:  
Addresses the topic or question set, but inaccurately reproduces material that is only partly relevant  
Lacks a discernible structure or framework  
Contains a large proportion of statements and paragraphs that, although they are partly relevant, do not flow logically from one to the other  
Contains a line of argument, but one that is very weak  
Uses evidence, but this is poorly employed so that it fails to support the claims that are being made                                                                 |
|          |            | Marking criteria for laboratory/research reports:  
Presents evidence from the psychological literature that is only partly relevant  
Presents very weak poorly expressed aims and hypotheses  
Shows no signs of originality  
Uses inadequate empirical procedures  
The data are analysed are presented for the most part, but not entirely, in an incorrect manner  
The discussion shows only a very few signs of logically following from the results, linking back to existing psychological literature, reflecting on the strengths or weaknesses of the study or suggesting appropriate avenues for future research  
Often inadequately follows APA format                                                                                                                                 |
| 10-24%   | Bad fail   | Marking criteria for essays/literature reviews:  
Fails to address the topic or to answer the question  
Lacks a structure or framework  
Fails repeatedly to relate statements to each other  
Lacks a line of argument  
Fails to use evidence to support claims that are made                                                                 |
|          |            | Marking criteria: laboratory/research reports:  
Fails to present psychologically relevant literature  
Fails to present appropriate aims or hypotheses                                                                                                                                                                                                                         |
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<td></td>
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<td>Shows absolutely no signs of originality</td>
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<tr>
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<td>Uses entirely inadequate empirical procedures</td>
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<tr>
<td></td>
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<td>The data are analysed and presented incorrectly</td>
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<tr>
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<td>The discussion does not follow logically from the results, link back to existing psychological literature in any way, reflect on the strengths or weaknesses of the study in any meaningful manner or suggest appropriate avenues for future research</td>
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<tr>
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<td>Fails to follow APA format</td>
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<tr>
<td>1-9%</td>
<td>Very bad fail</td>
<td>Marking criteria for essays/literature reviews:</td>
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<tr>
<td></td>
<td></td>
<td>Contains no evidence that the student knows anything from the psychological literature that is relevant to the topic or question.</td>
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<tr>
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<td>Marking criteria for laboratory/research reports:</td>
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<tr>
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<td></td>
<td>Contains no evidence that the student knows anything from the psychological literature that is relevant to the project’s hypotheses or how to collect or present empirical data.</td>
</tr>
<tr>
<td>0%</td>
<td>Non submission or plagiarised</td>
<td>Work was not submitted, was submitted with no content, was plagiarised or there was evidence of falsified data input.</td>
</tr>
</tbody>
</table>

### How the programme is structured

The programme is split into three levels (4, 5 and 6 according to the National Qualifications Framework), each of which corresponds to a standard full-time year of study (there is no part-time degree structure).

At LEVEL 4, students take introductory modules on the main topic areas within psychology (i.e., cognitive psychology, developmental psychology, social psychology, individual differences and biological psychology) and also practical modules training them in the principles, methods and techniques of psychological research.

There will be stream-related emphasis to the academic tutorials, which will be taught by an expert in the relevant area. Furthermore, students on each of the specialist streams will be required to focus their Extended Essay assessment (PS51010A) on a relevant stream-related topic.

At LEVEL 5, modules provide more in-depth knowledge and understanding of concepts, theories and empirical research relating to biological psychology, individual differences; cognitive psychology; developmental psychology; and social psychology. Students take a
module in statistics, and a core module in research methods in which they carry out laboratory-based research both individually and within small groups of peers.

The research projects undertaken in second year will have a stream-related emphasis, and will be supervised by a member of staff with relevant expertise.

At LEVEL 6, students on the core programme (BSc in Psychology) can develop their own particular interests by choosing five options from a wide range of approximately 17 specialist modules (each worth 15 credits). They also carry out an original research dissertation on a subject of their choice with guidance and support from a supervisor. The research dissertation is a 45 credit core module which is compulsory for all students.

Students following any one of the specialist streams will be required to take one or more compulsory modules (in addition to the research dissertation) and choose three or four modules from a pre-defined group related to their stream. Specifically, students following the PCN and PCP streams are required to take one 15 credit core module related to their particular stream. PCN students must take the module PS53041A Cognitive Neuroscience and PCP students must take PS53008B Psychopathology and PS53031B Neurodevelopmental Disorders. To graduate with a PCN or PCP stream degree students must also choose three options from a limited pool of modules related to their stream. They will then be free to choose any option from the remaining list of options. Finally, PFP students are required to take PS53030B Psychology & Law, and PS53034B Addictive Behaviours. The remaining four level 6 options can be selected from a pre-defined group related to the forensic stream.

In addition, students following any one of the specialist streams will be required to conduct their final year project in an area relevant to their particular stream. They will receive guidance and support with respect to choosing their options and the topic of their final year project from a supervisor/personal mentor who will be an expert in the field.

Each level contributes a different percentage weighting to the overall degree. Level 4 contributes 11%, level 5 contributes 33%, and level 6 contributes 56%. Individual modules are weighted according to a credit system. To graduate, students are required to complete the equivalent of 120 credits at each level. Students take all level 4 and 5 modules. Students on PPP will be required to complete 120 credits during their placement year. At Level 6, all students are required to take the 45-credit module PS53012B Research Dissertation. Students on the core (BSc in Psychology) programme will then register for 5 further 15 credit modules that they choose from a pool of approximately 17 options. The number and/or composition of level 6 options available each year tends to vary slightly depending upon staff availability.
Note that while students will be able to switch to BSc Psychology from a stream at any point in their degree, students will not be permitted to switch from BSc Psychology to a stream (or between streams) after the end of their first year (Level 4). This is because the mini-project in year two (Level 5) is part of the learning objective for the stream work, and should be focused on a topic relevant to the stream.

The procedure in place for students who request, and are able, to switch is to write a short personal statement about why they wish to transfer. They can then only transfer if there is space in the requested stream, and the stream coordinator decides to accept the student.

**Academic year of study 1 - BSc (Hons) Psychology (with specialist pathways)**

<table>
<thead>
<tr>
<th>Module Title</th>
<th>Module Code</th>
<th>Credits</th>
<th>Level</th>
<th>Module Status</th>
<th>Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Psychology of the Person</td>
<td>PS51005B</td>
<td>15</td>
<td>4</td>
<td>Compulsory</td>
<td>1-2</td>
</tr>
<tr>
<td>Biological and Comparative Approaches to Psychology</td>
<td>PS51006B</td>
<td>15</td>
<td>4</td>
<td>Compulsory</td>
<td>1-2</td>
</tr>
<tr>
<td>Information Processing and Cognition</td>
<td>PS51007C</td>
<td>15</td>
<td>4</td>
<td>Compulsory</td>
<td>1-2</td>
</tr>
<tr>
<td>Design and Analysis of Psychological Investigations</td>
<td>PS51008E</td>
<td>30</td>
<td>4</td>
<td>Compulsory</td>
<td>1-2</td>
</tr>
<tr>
<td>Practical Issues: Psychological Research</td>
<td>PS51009C</td>
<td>15</td>
<td>4</td>
<td>Compulsory</td>
<td>1-2</td>
</tr>
<tr>
<td>Extended Essay in Psychology</td>
<td>PS51010A</td>
<td>15</td>
<td>4</td>
<td>Compulsory</td>
<td>1-2</td>
</tr>
<tr>
<td>Essential Skills for Psychologists</td>
<td>PS51015C</td>
<td>15</td>
<td>4</td>
<td>Compulsory</td>
<td>1-2</td>
</tr>
</tbody>
</table>

**Academic year of study 2 - BSc (Hons) Psychology (with specialist pathways)**

<table>
<thead>
<tr>
<th>Module Title</th>
<th>Module Code</th>
<th>Credits</th>
<th>Level</th>
<th>Module Status</th>
<th>Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>Biological Substrates of Behaviour</td>
<td>PS52001B</td>
<td>15</td>
<td>5</td>
<td>Compulsory</td>
<td>1-2</td>
</tr>
<tr>
<td>Personality and Individual Differences</td>
<td>PS52002C</td>
<td>15</td>
<td>5</td>
<td>Compulsory</td>
<td>1-2</td>
</tr>
<tr>
<td>Social Psychology</td>
<td>PS52003B</td>
<td>15</td>
<td>5</td>
<td>Compulsory</td>
<td>1-2</td>
</tr>
<tr>
<td>Developmental Psychology</td>
<td>PS52004C</td>
<td>15</td>
<td>5</td>
<td>Compulsory</td>
<td>1-2</td>
</tr>
<tr>
<td>Design and Analysis of Psychological Studies</td>
<td>PS52005C</td>
<td>15</td>
<td>5</td>
<td>Compulsory</td>
<td>1-2</td>
</tr>
</tbody>
</table>
### Academic Year of Study 3 for BSc (Hons) Psychology (PPP only)

<table>
<thead>
<tr>
<th>Module Title</th>
<th>Module Code</th>
<th>Credits</th>
<th>Level</th>
<th>Module Status</th>
<th>Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>Professional Placement in Psychology</td>
<td>PS52011A</td>
<td>120</td>
<td>5</td>
<td>Compulsory</td>
<td>1-3</td>
</tr>
</tbody>
</table>

### Academic Year of Study 3 (and 4 for PPP) for BSc (Hons) Psychology (core pathway)*

*Please note that optional modules may change on an annual basis dependent on staff availability

<table>
<thead>
<tr>
<th>Module Title</th>
<th>Module Code</th>
<th>Credits</th>
<th>Level</th>
<th>Module Status</th>
<th>Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>Research Dissertation</td>
<td>PS53012B</td>
<td>45</td>
<td>6</td>
<td>Compulsory (Non-compensatable)</td>
<td>1-2</td>
</tr>
<tr>
<td>Psychopathology</td>
<td>PS53008C</td>
<td>15</td>
<td>6</td>
<td>Optional</td>
<td>2</td>
</tr>
<tr>
<td>Multivariate Statistical Methods in Psychology</td>
<td>PS53011B</td>
<td>15</td>
<td>6</td>
<td>Optional</td>
<td>1-2</td>
</tr>
<tr>
<td>Applications of Attention Research</td>
<td>PS53019C</td>
<td>15</td>
<td>6</td>
<td>Optional</td>
<td>1</td>
</tr>
<tr>
<td>Anomalous Psychology</td>
<td>PS53020D</td>
<td>15</td>
<td>6</td>
<td>Optional</td>
<td>2</td>
</tr>
<tr>
<td>Organisational Behaviour and Health</td>
<td>IM53008A</td>
<td>15</td>
<td>6</td>
<td>Optional</td>
<td>1</td>
</tr>
<tr>
<td>Topics in Neuropsychology</td>
<td>PS53024B</td>
<td>15</td>
<td>6</td>
<td>Optional</td>
<td>1</td>
</tr>
<tr>
<td>Psychology and Law</td>
<td>PS53030C</td>
<td>15</td>
<td>6</td>
<td>Optional</td>
<td>1</td>
</tr>
<tr>
<td>Neurodevelopmental Disorders</td>
<td>PS53031D</td>
<td>15</td>
<td>6</td>
<td>Optional</td>
<td>2</td>
</tr>
<tr>
<td>Behavioural Genetics</td>
<td>PS53032B</td>
<td>15</td>
<td>6</td>
<td>Optional</td>
<td>1</td>
</tr>
<tr>
<td>Angels or Apes: Origins of Human Nature</td>
<td>PS53033B</td>
<td>15</td>
<td>6</td>
<td>Optional</td>
<td>2</td>
</tr>
<tr>
<td>Addictive Behaviours</td>
<td>PS53034B</td>
<td>15</td>
<td>6</td>
<td>Optional</td>
<td>1</td>
</tr>
<tr>
<td>Psychological Approaches to Music</td>
<td>PS53036B</td>
<td>15</td>
<td>6</td>
<td>Optional</td>
<td>2</td>
</tr>
<tr>
<td>The Interpersonal Self</td>
<td>PS53038B</td>
<td>15</td>
<td>6</td>
<td>Optional</td>
<td>1</td>
</tr>
<tr>
<td>Psychology and Education</td>
<td>PS53039B</td>
<td>15</td>
<td>6</td>
<td>Optional</td>
<td>2</td>
</tr>
</tbody>
</table>
### Module Title | Module Code | Credits | Level | Module Status | Term
---|---|---|---|---|---
Cognitive Neuroscience | PS53041A | 15 | 6 | Optional | 1
Magic and the Mind | PS53042A | 15 | 6 | Optional | 1
Social Psychology of Social Problems | PS53044A | 15 | 6 | Optional | 2
Psychology of the Arts, Aesthetics and Attraction | PS53045A | 15 | 6 | Optional | 2
Cross-cultural and individual differences in attention and awareness | PS53019E | 15 | 6 | Optional | 1
Introduction to Coding with MATLAB | PS53046B | 15 | 6 | Optional | 1

**Academic Year of Study 3 for BSc (Hons) Psychology with Cognitive Neuroscience**

| Module Title | Module Code | Credits | Level | Module Status | Term |
---|---|---|---|---|---
Research Dissertation | PS53012B | 45 | 6 | Compulsory (Non-compensatable) | 1-2
Cognitive Neuroscience | PS53041A | 15 | 6 | Compulsory | 1
Optional modules to the value of 60 credits from an approved list available annually from the Psychology Department (see list of optional modules provided under the BSc Psychology core programme, above) | - | 60 | 6 | Optional | 1-2

**Academic Year of Study 3 for BSc (Hons) Psychology with Clinical Psychology**

| Module Title | Module Code | Credits | Level | Module Status | Term |
---|---|---|---|---|---
Research Dissertation | PS53012B | 45 | 6 | Compulsory (Non-compensatable) | 1-2
Clinical Psychology: Common Presentations and Interventions | PS53008E | 15 | 6 | Compulsory | 2
<table>
<thead>
<tr>
<th>Module Title</th>
<th>Module Code</th>
<th>Credits</th>
<th>Level</th>
<th>Module Status</th>
<th>Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>Neurodevelopmental Disorders</td>
<td>PS53031D</td>
<td>15</td>
<td>6</td>
<td>Compulsory</td>
<td>2</td>
</tr>
<tr>
<td>Optional modules to the value of 45 credits from an approved list available annually from the Psychology Department (see list of optional modules provided under the BSc Psychology core programme, above)</td>
<td>-</td>
<td>45</td>
<td>6</td>
<td>Optional</td>
<td>1-2</td>
</tr>
</tbody>
</table>

**Academic Year of Study 3 for BSc (Hons) Psychology with Forensic Psychology**

<table>
<thead>
<tr>
<th>Module Title</th>
<th>Module Code</th>
<th>Credits</th>
<th>Level</th>
<th>Module Status</th>
<th>Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>Research Dissertation</td>
<td>PS53012B</td>
<td>45</td>
<td>6</td>
<td>Compulsory (Non-compensatable)</td>
<td>1-2</td>
</tr>
<tr>
<td>Psychology and Law</td>
<td>PS53030C</td>
<td>15</td>
<td>6</td>
<td>Compulsory (Non-compensatable)</td>
<td>1</td>
</tr>
<tr>
<td>Addictive Behaviours</td>
<td>PS53034B</td>
<td>15</td>
<td>6</td>
<td>Compulsory (Non-compensatable)</td>
<td>1</td>
</tr>
<tr>
<td>Optional modules to the value of 45 credits from an approved list available annually from the Psychology Department (see list of optional modules provided under the BSc Psychology core programme, above)</td>
<td>-</td>
<td>45</td>
<td>6</td>
<td>Optional</td>
<td>1-2</td>
</tr>
</tbody>
</table>

**Academic support**

Support for learning and wellbeing is provided in a number of ways by departments and College support services who work collaboratively to ensure students get the right help to reach their best potential both academically and personally.

All students are allocated a Personal Tutor (one in each department for joint programmes) who has overall responsibility for their individual progress and welfare. Personal Tutors
meet with their student at least twice a year either face-to-face, as part of a group and/or electronically. The first meeting normally takes place within the first few weeks of the autumn term. Personal Tutors are also available to students throughout the year of study. These meetings aim to discuss progress on modules, discussion of the academic discipline and reports from previous years if available (for continuing students). This provides an opportunity for progress, attendance and assessment marks to be reviewed and an informed discussion to take place about how to strengthen individual learning and success.

All students are also allocated a Senior Tutor to enable them to speak to an experienced academic member of staff about any issues which are negatively impacting their academic study and which are beyond the normal scope of issues handled by Programme Convenors and Personal Tutors.

Students are provided with information about learning resources, the Library and information available on Learn.gold (VLE) so that they have access to department/programme handbooks, programme information and support related information and guidance.

Taught sessions and lectures provide overviews of themes, which students are encouraged to complement with intensive reading for presentation and discussion with peers at seminars. Assessments build on lectures and seminars so students are expected to attend all taught sessions to build knowledge and their own understanding of their chosen discipline.

All assessed work is accompanied by some form of feedback to ensure that students' work is on the right track. It may come in a variety of forms ranging from written comments on a marked essay to oral and written feedback on developing projects and practice as they attend workshops.

Students may be referred to specialist student services by department staff or they may access support services independently. Information about support services is provided on the Goldsmiths website and for new students through new starter information and induction/Welcome Week. Any support recommendations that are made are agreed with the student and communicated to the department so that adjustments to learning and teaching are able to be implemented at a department level and students can be reassured that arrangements are in place. Opportunities are provided for students to review their support arrangements should their circumstances change. The Disability and Wellbeing Services maintain caseloads of students and provide on-going support.

The Careers Service provides central support for skills enhancement, running The Gold Award scheme and other co-curricular activities that are accredited via the Higher Education Achievement Report (HEAR).
The Academic Skills Centre works with academic departments offering bespoke academic literacy sessions. It also provides a programme of academic skills workshops and one-to-one provision for students throughout the year.

**Links with employers, placement opportunities and career prospects**

Careers in psychology include for example clinical psychology, counselling, forensic psychology, occupational psychology, educational psychology, and psychological research (to name but a few). Psychology graduates also very often pursue careers in the caring professions such as social work, speech therapy, child-care and care for the elderly. Although many students pursue careers in psychology or the caring professions, the literacy, numeracy, communication and practical skills acquired by psychology students are very marketable in many other employment fields such as personnel management, advertising, and education.

Students are advised to think about careers early on in the course of their degree, and this is made particularly salient to those students on PPP. Every year there is a series of Psychology Careers Talks available to all students. Students thereby gain the opportunity to hear from and ask questions of professionals acting in different areas of psychology and psychology related careers. The first year module, PS51014B Skills and Employability in Psychology incorporates activities designed to encourage students to focus upon and develop their future employability. PS51015B runs at least one session dedicated to Goldsmiths’ 3D Graduate scheme (which is further supporting through personal mentoring meetings). Goldsmiths introduced the 3D Graduate scheme to support students in becoming reflective, self-managing learners who are able to progressively take responsibility for their development. This scheme is also in place to guide students’ identification of a future career path after their degree. For students taking PPP, discussion about career directions and placement decisions will happen during the first and second year of the degree with a mentor who will help them to consider the best placement options for them. In addition, students discuss career option with their personal mentor and are often referred to the college Careers Office, which provides a career education programme for students and useful on-line resources and leaflets.

Many careers in psychology require further training, such as with respect to clinical, counselling, forensic, occupational, and educational psychology. Generally, a place on a postgraduate course or a grant or both will depend on students gaining at least a lower second final degree classification on a BPS accredited degree programme such as ours. Competition for places is generally fierce and as such students are encouraged to build up their CV with relevant work or professional placement experience. The department does not run a formal placement system. However, members of staff advertise internal placement
opportunities. In addition, any external placement opportunities are advertised via email and on a Careers Noticeboard within the department. Students are also encouraged and supported by their Personal Mentors to seek out opportunities for relevant work experience during their studies.

Goldsmiths BSc Psychology graduates perform very well in the job market. Data collected by Unistats (2009-2010) revealed that 42 months after graduating, Goldsmiths' Psychology graduates have the highest median salary (tied with graduates of 3 other universities) out of more than 50 English universities offering an undergraduate psychology degree.

Students taking the BSc in Psychology with Cognitive Neuroscience are likely to pursue an academic career in areas including cognitive and/or clinical neuroscience, or continue into a field in which they can apply neuroscience, such as advertising (neuromarketing), education (educational neuroscience) or therapeutic work. The BSc in Psychology with Cognitive Neuroscience is ideally placed to offer students many of the skills that will make them desirable to potential employers and MSc admission tutors.

Students taking the BSc in Psychology with Clinical Psychology are likely to continue into a clinically-relevant field, which may include assistant clinical psychology positions, clinically-relevant research, or other caring professions such as social work, speech therapy, community mental health care, child care and care for the elderly.

The BSc in Psychology with Forensic Psychology would naturally lead students to continue their education and training at Goldsmiths via enrollment on the BPS accredited MSc Forensic Psychology programme that launched in 2015.

**Employability Statement**

BSc Psychology offers a range of employability experiences of varying depth. Goldsmiths has developed the Elements tool to identify what transferable skills students should expect to gain through their student journey.

The key Elements which offer a substantial depth of experience in this programme are Showcasing Talents, Collaborative Practice and Questioning the Status Quo.

**Definition and Location in Programme**

The definition of Showcasing Talents is: The capability to speak confidently about one's own abilities, work and ideas and the confidence to share them with the world. In this programme, students can substantially develop this skill in the following modules: Group Project, Research Dissertation
The definition of Collaborative Practice is: The ability to work together with different people with different skills and viewpoints to realise common goals and objectives. In this programme, students can substantially develop this skill in the following modules: Analytical and Professional Skills, Research Methods, Research Project.

The definition of Questioning the Status Quo is: The desire to critically question ideas and concepts, engaging in reflective and independent thinking. In this programme, students can substantially develop this skill in the following modules: Psychology of the Person, Personality and Individual Differences, Research Project, Social Psychology of Social Problems, The Interpersonal Self.

Potential Career Paths

The typical types of career opportunities from this programme using Showcasing Talents include, but are not limited to Further education teacher, Education consultant, Life coach.

The types of career opportunities from this programme using Collaborative Practice include, but are not limited to Educational psychologist, High intensity therapist, Psychological wellbeing practitioner, Human resources officer.

The types of career opportunities from this programme using Questioning the Status Quo include, but are not limited to Market researcher, Social researcher, Policy officer.

Using Elements to Support Career Planning

In considering career choices, students should reflect on what Elements such career choices might need and build a programme of in curriculum and extra curriculum engagement that allows them to develop these skills and experiences.

Career aspirations may change as students progress through the BSc Psychology programme, so taking time to reflect on a regular basis and speaking to people about career ideas is strongly encouraged.

The condition of the UK labour market will impact on the availability of opportunities in terms of supply and demand, so speaking to people in industry and getting information from the Careers Service can help students keep on track and set realistic goals.

The requirements of a Goldsmiths degree

Undergraduate degrees have a minimum total value of 360 credits. Some programmes may include a year abroad or placement year and this may be reflected in a higher total credit value. Programmes are composed of individual modules, each of which has its own credit.
value. Full-time students take modules to the value of 120 credits each year and part-time students not less than 45 credits and not more than 90 credits each year. If a programme has a part-time pathway, the structure will be set out in the section "How the programme is structured" above. Each full-time year corresponds to a level of the Framework for Higher Education Qualifications (FHEQ), as follows:

- Year 1 = Level 4
- Year 2 = Level 5
- Year 3 = Level 6

More detailed information about the structure and requirements of a Goldsmiths degree is provided in the [Goldsmiths Qualifications and Credit Framework](#).

**Modules**

Modules are defined as:

- **“Optional”** – which can be chosen from a group of modules
- **“Compulsory”** – which must be taken as part of the degree
- **“Compulsory (Non-compensatable)”** – Some compulsory modules are central to the achievement of a programme’s learning outcomes. These are designated as “Non-compensatable” for that programme and must therefore be passed with a mark of at least 40% in order to pass the module.

**Progression**

Full-time students are required to have passed modules to a minimum of 90 credits before proceeding to the next year. Part-time students must normally pass new modules to a minimum value of 45 credits before proceeding to the next year.

In addition, some programmes may specify particular modules which must be passed, irrespective of the minimum requirements, before proceeding to the next year.

**Award of the degree**

In order to graduate with a classified degree, students must successfully complete modules to the minimum value of 360 credits, as set out within the section “The requirements of a Goldsmiths degree” above. A failed module with a mark of 35-39% may be compensated (treated as if it has been passed) so long as the average mean mark for all 120 credits at that level is 45% or above and the module has not been defined as “Non-compensatable”. No more than 60 credits may be compensated this way across a programme and no more than 30 credits at any one level.
Classification

Final degree classification will usually be calculated on the basis of a student’s best marks for modules equivalent to 90 credits at Level 4, 105 credits at level 5 and 105 credits at level 6, applying a relative weighting of 1:3:5 to modules at level 4, 5 and 6 respectively.

Degrees are awarded with the following classifications:

- 1st: First Class – 70%+
- 2.1: Upper Second – 60-69%
- 2.2: Lower Second – 50-59%
- 3rd: Third – 40-49%

Students who, following the application of compensation and having used all their permitted resit attempts, have passed modules to the value of 300-345 credits, at least 60 of which are at level 6 may be awarded a pass degree.

More detail on the calculation of the final classification is on our website.

Interim exit awards

Some programmes incorporate interim exit points of Certificate of Higher Education and/or Diploma of Higher Education, which may be awarded on the successful completion of modules to the value of 120 credits at level 4 or 240 credits (120 of which at level 5) respectively. The awards are made without classification.

When these awards are incorporated within the programme, the relevant learning outcomes and module requirements will be set out within the “What you will be expected to achieve” section above.

The above information is intended as a guide, with more detailed information available in the Goldsmiths Academic Manual.

Programme-specific rules and facts

In order to be awarded an honours degree students need to pass or receive a compensated fail for all modules on the programme (360 credits, or 480 credits for PPP). If, at the end of the programme, having used up all permitted further attempts to pass one or more modules, a student passes modules to a total value of less than 360 credits (480 for PPP), but of at least 300 credits (420 for PPP) they will be awarded a “Pass” degree. Among the credits for each of these qualifications, all students must have passed the following “core” modules.
without compensation: PS52007C and PS53012B. To be eligible for the Graduate Basis for Registration (GBR) membership of the British Psychological Society (BPS) a 2:2 degree or above classification (Honours) must be awarded, including a pass grade for PS53012B, Research Dissertation.

Professional Placement

Approval of placements

It is the responsibility of the student to secure their placements with the support of the department and the College Careers Service. All placements must be secured and approved by 30th June of each year. Students must provide the module co-ordinator with information about the placement (see below) so that it can be considered for approval. The module co-ordinator will collaborate with the proposed placement to confirm the information and make any other necessary enquiries.

- Name and address of organisation
- Sector
- Name and contact details of supervisor
- Start and end date of placement
- Number of days that will be worked per week
- Working hours (e.g. 9-5)
- Whether expenses will be provided
- The duties the student will undertake
- Confirmation of public liability insurance
- Confirmation that if a DBS check is needed the organisation will pay
- Confirmation that the student will have the necessary equipment/resources available to complete placement
- A risk assessment should be undertaken if the placement is new (usually involves a visit to the institution)

Adequate progress on placement will be measured at the end of the placement, but also at the placement visit so that any issues can be highlighted sooner and resolved before the placement finishes. Please note that the student and the placement organisation will be encouraged to speak to the module co-ordinator if there are any problems. The following criteria will be used to measure progress:

- Good attendance
- Good punctuality
- Professional attitude at work
• Good at following direction
• Completes tasks set
• Gets on well with the team
• Working within organisation protocol

Students who cannot find a suitable placement, or who fail the Placement year would be able to transfer to the BSc Psychology programme to complete their studies.

**General programme costs**

In addition to your tuition fees, you will be responsible for meeting standard costs associated with your study. Find out more information at [gold.ac.uk/programme-costs](http://gold.ac.uk/programme-costs).

**Specific programme costs**

Not applicable.

**How teaching quality will be monitored**

Goldsmiths employs a number of methods to ensure and enhance the quality of learning and teaching on its programmes.

Programmes and modules are formally approved against national standards and are monitored throughout the year, such as in departmental committees, a variety of student feedback mechanisms and through the completion of module evaluation questionnaires. Every programme has at least one External Examiner who reviews comments annually on the standards of awards and student achievement. External Examiner(s) attend Boards of Examiners meetings and submit an annual written report.

Modules, programmes and/or departments are also subject to annual and periodic review internally, as well as periodic external scrutiny.

Quality assurance processes aim to ensure Goldsmiths’ academic provision remains current, that the procedures to maintain the standards of the awards are working effectively and the quality of the learning opportunities and information provided to students and applicants is appropriate.

Detailed information on all these procedures are published on the [Quality Office web pages](http://Quality Office web pages).